

Minutes of the Performance Committee meeting held at CDDFRFS HQ on Thursday 5 September 2024 at 10:00 hours

Present	Cllr R Manchester in the Chair
Durham County Council	Cllr S Quinn, K Rooney and E Peeke (substitute for Cllr J Quinn)
Darlington Borough Council	-
Officers	K Carruthers, DCFO

Part A

1 Apologies

Apologies were received from Cllr S Zair, J Quinn and A Anderson.

In the absence of the Chair, Cllr Manchester was nominated to chair the meeting.

It was noted that the meeting would not be quorate but as there were no decisions to be made it would go ahead.

2 Minutes of the previous meeting

The minutes of the previous meeting that was held on 20 June 2024 were agreed as a true record.

3 Performance Report Quarter 1 2024/25

K Carruthers introduced a report providing members with a summary of the organisational performance at the end of the first quarter of the 2024/25 financial year. The indicators were discussed in turn.

Cllr Quinn queried whether the properties linked to fire deaths were rented or privately owned. K Carruthers noted that many had been privately owned which made it difficult to target through data alone. He further discussed the partners referral system that was in place to try and identify similar vulnerable residents. Cllr Quinn noted that following her recent stay in hospital she had been questioned regarding fire risk and she was pleased to report the system was working.

Cllr Quinn queried if the charging for AFAs had helped to reduce the call outs. K Carruthers explained how the system worked and the support business received from the Business Fire Safety Team.

The committee **noted** the report.

4 Letters of Appreciation

The committee considered the letters of appreciation received by the service for the period 1 April 2024 to 30 June 2024. In total, 7 letters had been received for the reporting period.

The committee **noted** the report.

5 National Performance Presentation

Jon Bell joined the meeting and presented the committee with a benchmarking presentation on the National incident types for the year ending December 2023. The slides were discussed in turn.

Discussion followed on the North East and neighbour fire and rescue services having a high prevalence of primary fires and the link to deprivation.

The committee **noted** the report.

Part B

8 Formal Complaints

Six formal complaints had been received by the service for the period 1 April 2024 to 30 June 2024. One complaint had been upheld, two partially upheld and no complaints had been forwarded to the Local Government Ombudsman.

The committee **noted** the report.